

General Information

Departure **Day** and Date: _____

Duration of Tour: 2 DAYS / 1 NIGHT 3 DAYS / 2 NIGHTS OTHER _____

Your pickup location – please check the departure point for your tour on www.thecoasttrack.com.au

Cronulla station (Cronulla Street, Cronulla) OR your Sydney CBD address: _____

Contact Details

Full Name: (Mr, Mrs, Miss, MS) _____

Your mobile number on the morning of departure: _____

Address: _____

Home contact number: _____ Work or mobile: _____

Email: _____

In case of **Emergency** please contact:

Personal Details

Date of Birth: _____ How many trips with us previously: _____

Are you celebrating a special occasion whilst on 'the CoastTrack' : _____

Where did you first hear about 'the CoastTrack'?

From a friend Website Travel Agency Magazine 'Getaway' Program
Sun Herald ABC TV NZ Herald The Australian Other _____

Medical Information

Do you have any known allergies? _____

Do you have any disabilities or illnesses which might affect your ability to do the walk?

Asthma Diabetes Epilepsy Deafness High blood pressure Heart Condition

If yes, please give details _____

Lunch Options

Wrap : Tandoori Chicken and Salad or Tuna and Salad or Ham / Cheese and Salad or Vegetarian and Salad

Snack : Banana Bread or Pear and Raspberry Bread

Drinks: Apple and Blackcurrant, Orange and Apple and Guava, Orange, Apple and Mango or Crushed Lemon

YOUR CHOICE	Day 1	Day 2	Day 3 (if applicable)
Wrap			
Snack			
Drink			

What is your preferred beverage when dining?

Beer Red wine White wine Soft drink Juice Other _____

Swimming - Please rate your ability

Able to swim 500 metres unaided

Able to swim 100 metres unaided

Able to swim less than 100 metres unaided

Non-swimmer

Additional Transfers - Do you require an airport transfer at the start or end of your tour?

Additional cost applicable of \$50 per person (each way)

Flight Number _____

Flight Number _____

Arrival time _____

Departure time _____

Arrival Date _____

Arrival date _____

Payment –Cheque / Credit card

Deposit of \$300 per person is required with the balance due 60 days prior to departure.

Cheques can be posted to: the CoastTrack at Suite 15/ 1 Pitt Street, Loftus NSW 2232 Australia

OR we accept VISA or MASTERCARD (circle one) _____

Exp ___ / ___ CVC ___

\$ _____ * please note a 2% surcharge for Credit card payment applies

TERMS AND CONDITIONS

The prices listed on the website are based on costs current at the time of publishing. **the CoastTrack** reserves the right to alter these prices at any time.

Itineraries are indicative only and are subject to local track conditions, weather, and the optimum walking environment on the day. All information is accurate to the best of our knowledge at the time of publication. Please note that changes to our trips can and do occur. **the CoastTrack** will make every effort to keep you informed of any changes, but cannot be held liable for alterations made to the published itineraries. Our website will contain the most up to date information on any of our trips. Please note that these conditions apply to **the CoastTrack** scheduled trips only. Variations may apply for **the CoastTrack** Tailored Journeys.

Currency - All prices are in Australian dollars (A\$).

Deposit - If a booking is made more than sixty (60) days in prior to the scheduled trip date, a deposit of A\$300 per person is required to reserve your place, with the balance payable no less than sixty days before the departure date. For reservations made sixty (60) days or less from the departure date, full payment is due at time of booking.

Cancellation by the traveller - Loss of monies paid applies to all cancelled reservations. The date of trip cancellation is the date on which the written cancellation is received by **the CoastTrack**. The loss of monies paid is as follows, per person:

- 60 days or more prior to trip departure — Loss of deposit or credit to another (1) departure in the same travel season
- Between 30 and 59 days prior to trip departure — 50% of total booking cost or loss of deposit, whichever is the greater
- Less than 30 days prior to departure — 100% of total booking cost forfeited

No refunds will be made if you voluntarily leave a trip for any reason after the trip has begun. Refunds will be at the discretion of **the CoastTrack** if you are involuntarily forced to leave a trip for any reason. No refunds will be made for any accommodation, transport, sightseeing, meals or services not utilised. Please note that these conditions apply to tour content booked with **the CoastTrack** only. You are strongly advised to take out cancellation insurance at the time of booking which will cover cancellation penalties in certain circumstances (Please Note: such insurance does not cover a change of mind).

Cancellation by the CoastTrack - **the CoastTrack** reserves the right to cancel any trip before it is guaranteed to run for any reason whatsoever, but will not cancel a tour less than 60 days before departure. A trip is guaranteed to run once it has six fully-paid travellers, unless minimum numbers state otherwise. This applies to departures within the validity range stated above. **the CoastTrack** reserves the right to cancel any trip, including a guaranteed trip, at any time prior to departure due to terrorism, natural disasters, acts of God, political instability or other external events which make it unviable or unsafe for **the CoastTrack** to operate our planned schedule.

If **the CoastTrack** cancels a scheduled trip which is guaranteed you may choose between an alternative trip or a full refund. The company is not responsible, and you release and forever abandon any claim you may have against **the CoastTrack** in relation to any incidental expenses you may have incurred as a result of your booking such as visas, vaccinations, non-refundable flights or loss of enjoyment, etc. If the alternative trip chosen is of a lower value than that originally booked then you are entitled to a refund of the price difference. If the alternative tour chosen is of a higher value then you will pay the difference in price.

Booking amendments - If you wish to change your booking in any way, the following fees will apply:

1. Transfer from one tour to another:

- Amendment request received by **the CoastTrack** 60 days or more prior to your original tour departure date — no charge. A transfer can only be made to a departure date within the current season validity.
- Amendment request received by **the CoastTrack** less than 60 days prior to your original tour departure date — \$100 per person.
- If there has been any change in the price of the tour you change your booking to, since the time of your original reservation, the new tour price will apply to the new reservation. These fees are in addition to any charges levied by hotels, venues or ground operators.

2. No amendments are permitted to your booking within 7 days of departure.

Medical Form - It is a condition of booking with **the CoastTrack** that all walkers complete a confidential medical questionnaire. Those who suffer from a pre-existing medical condition must provide a Medical Certificate signed by their doctor as well as completing a general medical questionnaire before final confirmation and documentation is issued. This questionnaire should act as a prompt for you to consider any fitness issues well in advance of booking your trip and travelling.

All **the CoastTrack** walkers should be of good physical health to be able to participate in the group travel experience fully. The Certificate and Questionnaire should be completed, signed by yourself and your physician and returned to **the CoastTrack** as soon as possible. It is very important for your own health and

safety that you complete all questions fully and truthfully. If you have already confirmed your departure and your physician does not give his/her approval on this form, you will be responsible for loss of deposit.

If **the CoastTrack** cancel your booking on the basis of the information provided within the Certificate or Questionnaire, you release and forever abandon any claim you may have against **the CoastTrack** as a consequence of the cancellation.

Travel Insurance - Travel insurance is strongly recommended for all **the CoastTrack** travellers. Your travel insurance should provide cover against personal accident, medical expenses, emergency repatriation and personal liability. We also recommend it covers cancellation, curtailment and loss of luggage and personal effects. We recommend that you take out travel insurance at the time of booking.

For Australian residents: Under the Federal Government *Medicare Act* it is prohibited for any domestic travel insurance product to provide any financial reimbursement with regard to ambulance or air ambulance services. We advise our travellers to take specific cover for ambulance cover through the respective State ambulance providers or through their own private health insurance.

A reminder of responsibilities - Just a reminder that travel on a **the CoastTrack** trip requires a degree of flexibility. You should understand that the trip's itinerary, accommodation and modes of transport are subject to change due to local circumstances, little or no notice. Should **the CoastTrack** deem it in your best interests to amend an itinerary for any reason, we may do so by shortening, altering the order of touring, varying or re-routing any trip. These changes are binding and any additional expenses incurred by **the CoastTrack** will be charged to you if the reason for any alteration and additional expense is outside **the CoastTrack's** control.

While travelling with **the CoastTrack** you agree to accept the authority of the leader and local operator at all times. We remind you that travel within a group may involve a degree of compromise to accommodate the diverse desires and physical abilities of group members. You should understand that **the CoastTrack** reserves the right to decline, accept, or retain any person as a member of the group at any time.

Please be aware and acknowledge that **the CoastTrack** contracts with a network of companies, government agencies and individuals to assist in the running of its tours. To the best of **the CoastTrack's** knowledge, these third parties are qualified to perform the duties they are contracted to perform. However **the CoastTrack** will not be held liable for any injury, damage, loss, delay or irregularity that may occur due to the behaviour of these third parties. **the CoastTrack** will not accept responsibility or liability for any traveller who contravenes any law or regulation of the State of New South Wales. No employee or agent of **the CoastTrack** has authority to vary these conditions. This agreement is governed by the laws of the State of NSW, Australia.

Release and Assumption of Risk - All **the CoastTrack** travellers on group trips must sign a Release and Assumption of Risk Form prior to your journey. Please note that signing the form is a prerequisite of travelling with **the CoastTrack**. The wording of this form follows:

"I understand that travelling with **the CoastTrack** may involve risks (and rewards) above and beyond those encountered on a more conventional holiday, and that I am undertaking a physical trip with inherent dangers. I understand that I am travelling to geographical areas where, amongst other things, the transport, safety, hygiene, cleanliness, medical facilities, telecommunications and infrastructure development may not be of the standard I am used to at home or would find on a conventional holiday. I have read and understood the **the CoastTrack** Journey Guides for the walk I am undertaking and have provided details of any pre-existing medical conditions I have to **the CoastTrack's** representatives. I accept these risks and obligations and I assume fully the risks of travel. I release **the CoastTrack** from any liabilities connected to these risks to the maximum extent permitted by law."

Release and Assumption of Risk

I am aware that certain risks and danger may occur during the CoastTrack experience I have chosen. Among other things, these risks and dangers include: the hazards of wilderness travel, climatic extremes such as heat and flooding, accident or illness in remote places where medical facilities are limited, the forces of nature and travel automobile.

I am aware that mobile telephones do not work in the areas where the CoastTrack experience takes place. I am aware that in the event of an emergency communication by satellite phone would be required. I recognise that it is important to prepare myself according to the information presented in the Pre-Departure information and that failure to do so may place me in a life threatening situation.

I accept that it is not possible for me to take part in this experience without accepting these and all other risks associated with this kind of experience. I agree that I will hold the CoastTrack and its representatives harmless from any and all liability, actions, cause of action, claims and demand of every kind and nature whatsoever which I now have or which may arise out of or in connection with my trip or any other activities arrange for me by the CoastTrack.

I accept that the CoastTrack reserves the right to cancel a trip or modify the itinerary in any way necessary to protect the interest of all participants or due to circumstances over which it has no control. I understand that a full refund is payable if the CoastTrack cancels a trip but there will be no refund whatsoever resulting from itinerary change.

I recognise that all trips are physically demanding and may be hazardous. I warrant that I am in good health and do not suffer from any known disease, condition or disability which might affect my ability to complete the trip. I understand that the CoastTrack reserves the right to refuse any application on the grounds of unsatisfactory medical condition or failure to provide any medical details requested. I hereby authorise the CoastTrack to take any such action, including directing that I discontinue the trip, as it or any of its representatives may deem necessary should it or they at any time be of the opinion that I am in need of medical services or am otherwise not physically or otherwise fit enough to continue. I undertake to indemnify the CoastTrack for any expenses incurred on my behalf and to reimburse the CoastTrack within 7 days of their being incurred. In the event that I am directed to discontinue the trip, the CoastTrack shall be under no obligation to refund any money I have paid.

I understand that it is my own responsibility to cover the cost of any medical or non medical evacuation in which I may be involved and cancellation penalties' apply to all trips. I understand that the CoastTrack strongly recommends that all its clients insure themselves against such costs.

I hereby agree to follow and comply with the directions of the CoastTrack and its representatives throughout the trip, I understand and agree that should I at any time refuse to comply, the CoastTrack may treat its obligations to include me in the rest of the trip as being at an end and shall be under no obligation to refund any money I have paid. The foregoing terms shall bind me as well as my heirs, executors, administrators, assigns and legal personal representatives.

Signed in agreement by: _____

Signature: _____ Dated: _____

Return via Email: info@thecoasttrack.com.au

Or post to: The CoastTrack

Suite 15/ 1 Pitt Street, Loftus NSW 2232

Pre-departure information is forwarded to you upon confirmation of your travel details (no later than 10 days prior to your departure date) and full payment.